

## **The Hotel's Efforts for Coronavirus Disease 2019 (COVID-19)**

We would like to express our sincere gratitude to you for your kind consideration as always.

At Seawood Hotel, as a countermeasure against the recent infection caused by the new coronavirus, we place top priority on the health and safety of our customers and employees, and take measures to ensure that our customers can use our products with a sense of security.

We look forward to the understanding and cooperation of our customers.

### **Major Activities of Seawood Hotels**

#### **【Public Space Initiatives】**

##### 1. Expansion of alcohol disinfectant

We have installed disinfectants in lobbies, restaurants, and other locations to create an environment that is easier for customers to use.

##### 2. Enhancement of regular disinfection

Alcohol disinfection is performed in doors, doors, buttons inside the elevator, doors in the toilet room, and other places where customers have a lot of contact with the product.

##### 3. Wearing a mask when serving customers

Customer service personnel wear masks in consideration of customer health, safety, and public health.

##### 4. Checking the health condition of guests

When checking in, we have completed a questionnaire on the health condition and checked the destination until the hotel arrives.

#### **【Activities for Employees】**

##### 1. Wearing a mask at the time of attendance and departure

We distribute masks to hotel employees and require them to wear masks when they come to and leave the office.

##### 2. Physical condition check at the time of attendance

A thermometer is installed at the employee entrance to ensure that the body temperature is checked and the fingers are disinfected thoroughly. Employees who have a fever of 37.5 degrees or higher and are not in good physical condition are asked to wait at home until two

days after recovery from illness.

### 3.Refrain from unnecessary emergency leave and attendance at meetings

Employees are prohibited from traveling on non-urgent business trips, and instructed to refrain from traveling overseas and from attending meetings, events, and meetings on a workplace-by-workplace basis.

### **Requests to customers**

- We ask our customers for their cooperation in alcohol disinfection at the time of visiting the facility so that they can use it with peace of mind.

- We would like to ask our customers who are febrile and are not in good physical condition to change the room.

- If you feel ill, please inform your local staff.

\*The above may be updated in accordance with the policies set forth by the Government of Japan and other relevant organizations in the future. We would like to take this opportunity to inform you once again.